



BUS TALK

MAY 2024



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LTD SYSTEM REVIEW

We Want to Hear From You!

Over the past six months, we've been busy hosting online open houses, surveying riders on-board buses and online, and talking with riders and other community members about LTD's neighborhood bus routes. You told us your priorities, and we're using that feedback to plan for now and the future. We've taken all this information and drafted some short-term and long-term recommendations to adjust bus service. [Review proposed route and frequency changes](#) and tell us what you think.



GOT 5 MINUTES? TAKE OUR CUSTOMER SURVEY BY MAY 5!

You could win a
\$100 Fred Meyer gift card

Whether you use the buses frequently, occasionally, or hardly at all, we want to hear from you! Take LTD's annual customer satisfaction survey to tell us about your experience with LTD. People who complete the survey will be entered to win a \$100 gift card to Fred Meyer. The survey takes 3-5 minutes to complete and is available now through May 5. Printed surveys are available upon request at the Customer Service Center and can be returned there once completed.

Take the [survey](#).



MEMORIAL DAY: SUNDAY SCHEDULES

Monday, May 27

Buses: Sunday schedules

Customer Service Centers:

Eugene, 9 a.m. – 5 p.m.

Springfield, 9 a.m. – 5 p.m.

(closed 1:00-1:30 p.m.)

Administrative Offices: Closed



For more information, visit LTD's [hours and holiday service](#) webpage.

STAY IN-THE-KNOW ON-THE-GO!

LTD is offering a new way to stay connected. Riders can now subscribe to text message alerts, in addition to email updates, about projects, service alerts, and other news. It's free and easy to subscribe!

How to Subscribe

You can subscribe to text message alerts, email updates, or both.

Subscribe online to receive email updates or text messages, or text **888-311-8601** with the keyword of each topic for which you'd like to receive text messages.

- Alerts - to receive text messages about ALL bus detours and system-wide alerts.
- News - to receive text messages about general news and updates, such as Bus Talk and Service Changes.
- Projects - to receive text messages about ALL current projects, such as LTD construction and public outreach.

Please use the **online subscriber form** to subscribe to alerts for a specific bus route or LTD project.

Message and data rates may apply. SMS messages received may count towards pay-as-you-go cellular plans. Check your carrier for details.

OPT-IN TODAY

Receive
**SERVICE
ALERTS**
right to your phone!

Text
ALERTS
to **888-311-8601**
No cellular data plan required.

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ACCESS ENDLESS SUMMER FUN WITH LTD'S STUDENT TRANSIT PASS

As the school year comes to an end, Lane Transit District wants to remind students to get their free Student Transit Pass before summer break. All K-12 students in public, private, charter and home schools across Lane County are eligible for the Student Transit Pass program. Students and parents can visit their school's office to get an electronic tap card or information about how to use the Umo Mobility app to redeem a Student Transit Pass. Students must get their bus pass before the last day of school to continue riding the bus for free all summer long.

For more information about the [Student Transit Pass](#), visit your school's office.



JOIN US IN CELEBRATING MAY IS BIKE MONTH

with group rides, events, and more throughout the entire month. Bike Month showcases the many benefits of biking and encourages more folks to give it a try. Do you like the idea of biking to work, school, or activities, but think maybe it's a little too far? Riding the bus is a great way to help bike riders easily extend their range, and it's easy to bring your bike on the bus.

Watch a full [tutorial video](#) about taking your bike on the bus and get [step-by-step instructions](#).



FIRST FRIDAY ARTWALK

Celebrate Eugene's vibrant art scene during the May 3 First Friday ArtWalk! Start your self-guided tour at Farmers Market Pavilion (85 E 8th Ave), where you can pick up your ArtWalk Guide and shop the Artist Marketplace before exploring the many galleries and art venues of Downtown Eugene. LTD's Eugene Station is one of May's venues, featuring a new mural by local artist Liza Burns in the Customer Service Center lobby.

Learn more about the ArtWalk and get your free LTD bus pass to attend the event at [LaneArts.org](#)



BETTER WAYS BLOCK PARTY: A CELEBRATION OF TRANSPORTATION

Join us on Sunday, May 19, 1:00-5:00 p.m. at the Farmers Market Pavilion and Plaza for the Better Ways Block Party. The Better Ways Block Party is a fun and engaging opportunity for people of all ages and abilities to learn more about safe, healthy, affordable, and clean ways to travel! The event is free and open to the public.

Learn more and [RSVP for the event](#) on Facebook.

PUBLIC MEETINGS

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

Budget Committee Meeting

Tuesday, May 7
5:30-6:30 p.m.

Board of Directors Meeting

Wednesday, May 15
5:30-7:00 p.m.

Please visit [LTD's public meeting schedule](#) for the most up-to-date calendar.



FIND US ON SOCIAL MEDIA

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the [LTD social media page](#).



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